

MEDICATION GUIDE



MEDICATION OVERVIEW

If your pet requires medication for travel, you need to discuss this with our team as we may not be able to ship the medication along with your pet.

We require at least 72 hours' notice to attempt to send medication with your pet. Otherwise, Starwood and/or the airline may deny shipping the medication.

MEDICATION REQUIREMENTS

In most cases, airlines will not ship any medication with pets unless there has been prior approval by the airline. The medication should be absolutely compulsory to travel with your pet.

We will require the following to ship medication with your pet:

- Discussion with your Pet Travel Coordinator
- A letter from your veterinarian detailing the medication name, dosage/frequency, administration instructions, and the reason for this medication.
- The original RX bottle containing the medication must be clearly labeled with your pet's details (name, microchip number, breed, age) and the administration instructions.
- Approval from the airline.

ADMINISTRATION

- Approved medication may only be administered at a boarding facility, onsite transit pet hotel, or by quarantine staff.
- Starwood drivers or airline staff cannot and will not administer medication to pets.

INSULIN

We don't suggest attempting to ship insulin. If this is required for your pet, we would need to make the appropriate arrangements for insulin to be administered by a veterinary professional during a transit stop or at quarantine (if required).



IMPORTANT NOTE

Starwood will NEVER ship any pet who has been sedated or tranquilized. Not only will the airline reject your pet for travel, but you would be putting your pet at risk since sedatives or tranquilizers can cause cardiac or respiratory issues when pets are in the air at high altitudes. If you attempt to administer a sedative/tranquilizer in front of our drivers when your pet is picked up, then we will refuse them for travel that day.

Starwood cannot be held liable if you send your pet with unapproved items and they are removed or misplaced.