

# From Virginia to Thailand: Navigating Complex Global Requirements

*A seamless move powered by expert coordination and compliance*

## At a glance

Ronald Eskra relocated his two cats, Mandy and Brandie, from Colonial Beach, Virginia to Khon Kaen, Thailand. With complex international regulations involved, Starwood managed the entire process to ensure a smooth journey.

## Key metrics



**2 CATS  
RELOCATED**

Mandy & Brandie (cats)



**3 AIRPORTS  
NAVIGATED**

IAD → AMS → BKK



**INTERNATIONAL  
MOVE**

USA → Thailand

## CHALLENGES



Understanding and navigating international pet travel requirements was the biggest hurdle.

- Complex U.S. export (APHIS) requirements
- Thailand import regulations
- Multi-country coordination

## SOLUTIONS



Starwood handled the full process, ensuring compliance and coordination at every stage.



**Managed  
documentation**



**Coordinated  
global partners**



**Oversaw  
logistics**

## BENEFITS



1

### Stress-Free Compliance

All paperwork and regulatory requirements handled end-to-end.

2

### Trusted Global Network

Aligned with experienced partners across airlines, airports, and local handlers.

3

### End-to-End Support

Consistent guidance from first call through final delivery.



**STARWOOD**  
PET TRAVEL



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**“Starwood did an excellent job... everyone from the first call to the last text was knowledgeable and helpful. A 1000 percent awesome job.”**