

From California to Hawaii: Simplifying a Complex Island Move

How expert coordination made a challenging relocation seamless

At a glance

Joshua Thorpe relocated his three cats—Bee Bay, Missy, and Putty—from Coronado, California to Hilo, Hawaii. With strict island import requirements, Starwood streamlined the process and kept everything on track.

Key metrics



**3 CATS
RELOCATED**

Bee Bay, Missy & Putty
(cats)



**2 FLIGHTS +
STOPOVER**

LAX → HNL → ITO



DOMESTIC MOVE

Mainland USA → Hawaii

CHALLENGES



Relocating pets to Hawaii involves strict timelines, documentation, and coordination.

- Complex Hawaii import requirements
- Tight timelines and documentation needs
- Coordinating multiple steps across locations

SOLUTIONS



Starwood handled the administrative complexity so Joshua could focus on his pets.



**Managed
documentation
and timelines**



**Coordinated
logistics across
each step**



**Provided
guidance
throughout the
process**

BENEFITS



1

Simplified Process

Handled the administrative workload, reducing overwhelm and keeping everything organized.

2

Time-Saving Support

Allowed focus on veterinary requirements while Starwood managed logistics.

3

Reliable Coordination

Kept every step aligned, on time, and responsive to concerns.

“Starwood made sure everything stayed in line, on time, and that all of my concerns were met.”



STARWOOD
PET TRAVEL



info@starwoodpet.com



www.starwoodpet.com



Cape Coral, Florida, USA